



WAYNE COUNTY FRIEND OF THE COURT CUSTOMER SERVICE INFORMATION



For your safety and convenience, the Friend of the Court offers the following customer service options as an alternative to in-person contact:

Use your phone's camera or QR code reader to scan the QR codes to access the websites.



- You may schedule a virtual appointment with a Friend of the Court customer service representative online at www.3rdcc.org/divisions/friend-of-the-court/friend-of-the-court-customer-service. You must have an updated internet browser to connect to this meeting virtually. Google Chrome and Microsoft Edge are preferred.

- You may walk into the Friend of the Court Customer Service area on the 1st Floor of the Penobscot Building located at 645 Griswold St., Detroit, MI 48226 on Mondays, Tuesdays or Thursdays only, 8:00 a.m. to 4:00 p.m. (must be in line by 3:45 p.m.). Medical grade masks are required. Space limited to allow for social distancing.

- You may call the Friend of the Court Call Center at (844) 785-7593 to speak with a customer service representative. The Call Center offers a courtesy call back option. Those needing TTY services may call (833) 936-2889.

- You may call the Michigan State Disbursement Unit at (877) 543-2660 for payment information only.



- You may access your child support case online by signing up for MiChildSupport at www.michigan.gov/michildsupport.

- Respondents may call (313) 224-4066 to try to resolve a Friend of the Court civil child support bench warrant by telephone.



- If you have experienced a change in income, you may request a FOC support review by mailing a written request to P.O. Box 829, Detroit, MI 48231. You may also file a motion to modify child support. Forms are available at www.3rdcc.org.



- You may make child support payments by:
 - Mail to the MiSDU, P.O. Box 30351, Lansing, MI 48909-7851
 - Online at www.misdu.com or www.govpaynow.com
 - Phone at (888) 604-7888
 - PayNearMe to make payments at 7-Eleven, Family Dollar or CVS. See www.paynearme.com for more information.
 - MoneyGram to make payments at Walmart or CVS. See www.moneygram.com/billpaylocations for more information.
 - In person at the Friend of the Court, 1st floor Penobscot Building, 645 Griswold St., Detroit, MI 48226, Monday – Friday, 8 a.m. to 3 p.m. (must be in line by 2:45 p.m.)

- Attorneys may contact a Friend of the Court child support worker by telephone at (313) 224-5295 or email at focattorneyline@3rdcc.org.



- For additional information during the COVID-19 State of Emergency, please see the Friend of the Court Frequently Asked Questions at www.3rdcc.org/divisions/friend-of-the-court/friend-of-the-court-faq.